



## Background

In compliance with AODA regulations, CCS must ensure our content is available in accessible formats upon request for people with disabilities. As such, the below text will be published on our external website (cancer.ca) and our intranet (MyCCS/MaSCC) to notify all visitors and employees of our process.

## Accessible information for everyone

At the Canadian Cancer Society, we are committed to ensuring that our trusted information and resources are accessible to everyone.

If you need an accessible format or require communication supports, please contact us at [accessibility@cancer.ca](mailto:accessibility@cancer.ca). We will review your request in a timely manner and consult with you to determine an appropriate accommodation to meet your needs, at no extra cost. Whether you are seeking information about cancer, volunteer or fundraising opportunities, support programs or looking to donate online, it is our priority to provide accessible information.

Here are some examples of accessible formats we could offer:

- Accessible electronic formats such as HTML and MS Word
- Braille
- Accessible audio formats
- Large print
- Text transcripts of visual and audio information
- Reading the written information aloud to the person directly
- Exchanging hand-written notes (or providing a note taker or communication assistant)
- Captioning or audio description
- Assistive listening systems
- Augmentative and alternative communication methods and strategies such as the use of letter, word or picture boards, and devices that speak out messages
- Sign language interpretation and intervenor services
- Repeating, clarifying, or restating information

Once we receive your request, our Accessibility Officer will review and engage the appropriate department. We will be in touch with you to discuss available options for accessible formats or communication supports.



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Society

If you have any additional feedback or questions, please contact us at [accessibility@cancer.ca](mailto:accessibility@cancer.ca)

